U.S. Department
of Transportation
**Federal Aviation
Administration**

800 Independence Ave., SW.
Washington, DC 20591

July 1, 2009

Subject: FAA Administrative Voice Enterprise Services (FAVES) Procurement Screening Information Request (SIR) #DTFAWA-09-R-00035
Amendment #00002

Reference:
(a) FAA Public Announcement; Dated 15 June 2009; Subject or Purpose – Screening Information Request (SIR) #DTFAWA-09-R-00035 SIR Amendment #1
(b) FAA Public Announcement; Dated 29 May 2009; Subject or Purpose – FAA Responses to Vendor Questions, Conversion of SIR to FINAL, and Updates to Proposal Due Dates
(c) FAA Public Announcement; Dated 15 May 2009; Subject or Purpose – Extension of Proposal Due Dates for Volumes II through VI
(d) FAA Letter; Dated 15 May 2009; Subject – Draft Screening Information Request
(e) FAA Public Announcement; Dated 19 December 2008; Subject Draft SIR Released For Comment
(f) FAA Public Announcement; Dated - 6 October 2008; Subject - FAA Administrative Voice Enterprise Services (FAVES) Program (Strategic Plan)
(g) FAA Market Survey; Dated - 19 March 2008; Subject - Draft Screening Information Request (SIR)

To Whom It May Concern:

The FAA has made several amendments to the attached documents on behalf of its Administrative Voice Enterprise Services (FAVES) procurement. The amended documents are attached with "change bars" initiated. Additionally, a summary of the changes are included in the table below:

SIR Document	Section	Changes
Section C	Section C.4.8.4, Preventive Maintenance *Page C-30*	Revised the section such that it reads: *"The Contractor must perform preventive maintenance necessary to ensure that systems and equipment operated under the FAVES program remain in operational condition to meet the ~~in accordance with the minimum operational lifetime~~ performance requirements defined in Section 3 of the FAVES Technical Specification for the duration of the contract."*

SIR Document	Section	Changes
Section C	Section C.4.11.4, Vulnerability Scans and Remediation *Page C-39*	Replaced references to "network" with the term "system" such that it reads: *"The Contractor must perform scans to identify ~~network~~ system vulnerabilities. The Contractor must allow scans to be scheduled in order to minimize any potential disruption to agency business activities. The Contractor must employ other analytical means to ascertain the existence of vulnerabilities if a particular scan is potentially disruptive and cannot be scheduled to minimize its impact.* *When vulnerabilities are identified, the Contractor must notify the designated Government point-of-contact and propose appropriate countermeasures, fixes, patches, and workarounds. If immediate action is required, the Contractor service must implement corrective actions to secure the system ~~network~~."*
Section I	*Page I-1*	Removed AMS clauses 3.2.2.3-75, 3.2.2.3-76, and 3.6.3-1.
		Added AMS Clause 3.2.2.3-39
Section L	Sections L.7.3, Place, Date, and Time for Proposal Submissions *Pages L-8*	Revised the section such that it reads "Contract Performance Customer Surveys as outlined in section ~~L.9.2~~ L.8.2 must also be received by the FAA Contracting Officer on or before the due date for the submission."
	Sections L.8.2 , Volume II – Past Performance *Pages L-14*	Revised the section such that it reads *"The points of contact should send the survey, electronically, to the FAA Contracting Officer at Kathy.Sthill@faa.gov on/by 2:00 PM EDT on ~~June 29~~ July 6, 2009."*
Section M	Section M.8.4, Volume II – Past Performance Evaluation Process *Page M-14*	Amended Section M.8.4 to amplify criteria for past performance evaluation per question

The due date for proposals remains unchanged. Volumes I through VI of SIR DTFAWA-09-R-00035 are due on/by 2:00 PM EDT on July 6, 2009.

Also included in this amendment are the FAA's responses to vendor questions submitted prior through July 1, 2009.

Any questions regarding this matter may be directed to the undersigned at 202-493-1408 or by email to Kathy.Sthill@faa.gov.

Sincerely,

Kathy St. Hill, AJA-47
Contracting Officer

Encl (1)