U.S. Department
of Transportation
**Federal Aviation
Administration**

800 Independence Ave., SW.
Washington, DC 20591

June 15, 2009

Subject: FAA Administrative Voice Enterprise Services (FAVES) Procurement Screening Information Request (SIR) #DTFAWA-09-R-00035
SIR Amendment #1 - to include (a) changes to Sections B, C, L, J.1, J.2, J.5a and J.5b, (b) Extension of Proposal Due Date and (c) FAA Responses to Vendor Questions

Reference:
(a) FAA Public Announcement; Dated 29 May 2009; Subject or Purpose – FAA Responses to Vendor Questions, Conversion of SIR to FINAL, and Updates to Proposal Due Dates
(b) FAA Public Announcement; Dated 15 May 2009; Subject or Purpose – Extension of Proposal Due Dates for Volumes II through VI
(c) FAA Letter; Dated 15 May 2009; Subject – Draft Screening Information Request
(d) FAA Public Announcement; Dated 19 December 2008; Subject Draft SIR Released For Comment
(e) FAA Public Announcement; Dated - 6 October 2008; Subject - FAA Administrative Voice Enterprise Services (FAVES) Program (Strategic Plan)
(f) FAA Market Survey; Dated - 19 March 2008; Subject - Draft Screening Information Request (SIR)

To Whom It May Concern:

The FAA has made several amendments to the attached documents on behalf of its Administrative Voice Enterprise Services (FAVES) procurement. The amended documents are attached with "change bars" initiated. Additionally, a summary of the changes are included in the table below:

SIR Document	Section	Changes
Section B	Section B.2.3 – Support Services	Establishes bands for Enterprise Operations CLINS
	Tables B-17 and B-18	Updated to reflect the bands introduced in Section B.2.3
Section C	Section 3.1.7.4 - Local Access	Deleted "Unless otherwise offered by the FAVES contractor" to indicate that the Government will provide access bandwidth arrangements to support FAVES services including, but not limited to: analog lines, T1, T3, and ISDN Primary Rate Interface (PRI) trunks.
Section L	Section L.7.3 – Place, Date, and Time for Proposal Submissions	Updated the due date for proposals to reflect 2:00 PM EDT on July 6, 209 for **all** proposal volumes.

Section L	Section L.8.2 – Volume II – Past Performance	Updated allow for the submission of past performance references from companies (i.e. private sector firms) as well as Federal agencies
Attachment J.1 – Technical Specification	Section 3.0 -Enterprise Level Requirements	Clarified on-net vs. off-net calls w/r/t enterprise performance requirements
	Section 3.2.2 - Grade of Service Requirements	Added footnote to indicate the following exception for local survivability mode: In the event of the loss of GFE WAN connectivity at a site (such that calls are being placed on the PSTN on a contingency basis), compliance with the Grade of Service requirements defined in Table 3.2-2 is best-effort.
	Section 5.4.2.2 - Interactive Voice Response and Section 5.4.2.5 - Speech Recognition	Deleted all requirements for languages other than English (American).
	Section 6.1 -Performance Monitoring	Deleted requirements for signal level, Bit Error Rate and removed duplicate Latency requirement.
Attachment J.2 - Strategic Plan	Section 5.0 -Acquisition Strategy	Updated last paragraph to clarify that local trunks, Long Distance, WAN will be GFE
Attachment J.5a (as described in relation to changes in J.5b)	(Inventory)	The inventory reflected in the tab "Inventory_and_Schedule" has been updated to match the inventory shown in "Attachment J.6 - Inventory.xls".
	(Technology Refresh)	New technology refresh CLINs corresponding to additional VTS sites from the inventory update have been added to tab "Input_Prices_RFRSH", along with the renaming of some CLINs. An additional column with the heading "CLIN Change Comment" indicates which CLINs were changed or added.
	(EOCC)	Bands have been added to the EOCC CLINs to allow the offeror greater flexibility in pricing those CLINs. In support of this, the following changes were made • the tab "Input_Prices_EOCC" has been renamed to "Input_Prices_EOCC_MAINT". • The single CLIN for EOCC establishment for year one has been replaced by the corresponding banded CLINs for all 10 years of the contract, and placed in its own tab, Input_Prices_EOCC_ESTB • An additional table was added to the "Definitions" tab, where the offeror is to define bands for EOCC CLINs
	(Network Connectivity)	The GFE costs for network connectivity that were in the original Price Evaluation Tool posted in December 2008 have been added back to the tool and are included as part of the total evaluated cost. These costs are a function of inventory and schedule. The new tab "Output_WAN_Costs" shows the additional cost contributed to the total evaluated cost by year. Note that this addition will impact the affordability profile.

In addition to the aforementioned changes the FAA is hereby extending the due date for proposals, including all volumes, by 1 calendar week. As such, Volumes I through VI of SIR DTFAWA-09-R-00035 are all due on/by 2:00 PM EDT on July 6, 2009.

Also included in this amendment are the FAA's responses to vendor questions submitted prior to June 5th 2009. Questions submitted after June 5th will be responded to in a separate posting on the FAA Contract Opportunities website (http://faaco.faa.gov).

Any questions regarding this matter may be directed to the undersigned at 202-493-1408 or by email to Kathy.Sthill@faa.gov.

Sincerely,

Kathy St. Hill, AJA-47
Contracting Officer